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PTO/SB/21 (modified)

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Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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| TRANSMITTAL FORM <i>(to be used for all correspondence during pendency of filed application)</i> | 001/PTO Rev. 10/95 | U.S. Department of Commerce Patent and Trademark Office | Application Number | 09/144,313 |
| | | | Filing Date | August 31, 1998 |
| | | | First Named Inventor | Jay L. Gainsboro |
| | | | Group Art Unit Number | 2645 |
| | | | Examiner Name | G. Gauthier |
| Total Number of Pages in This Submission | | 17 | Attorney Docket Number | 18279-05700 |

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| ENCLOSURES (check all that apply) | | JUN 17 2003 |
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| REMARKS: * | | |

| SIGNATURE OF ATTORNEY OR AGENT | | | |
|--------------------------------|--|--------|---------|
| Signature: | <i>Dorian Cartwright</i> | | |
| Attorney/Reg. No.: | Dorian Cartwright, Registration No. 53,853 | Dated: | 6/13/03 |

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F&W Case 5700 #15/C
LB
6/23/03

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Jay L. Gainsboro *et al.*

SERIAL NO.: 09/144,313

FILING DATE: August 31, 1998

TITLE: COMPUTER-BASED METHOD AND APPARATUS FOR CONTROLLING,
MONITORING, RECORDING AND REPORTING TELEPHONE ACCESS

EXAMINER: Gerald Gauthier

GROUP ART UNIT: 2645

ATTY. DKT. NO.: 18279-05700

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Dated: 6/13/03 By: Dorian Cartwright
Dorian Cartwright, Reg. No. 53,853

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AMENDMENT B AND RESPONSE

SIR:

This amendment and response for the above-referenced patent application is responsive to the Office Action mailed on March 13, 2003, which sets a statutory period that expires on June 13, 2003. Please amend the claims as indicated: